

Recipients of living benefits

- **Citizen's income** according to SGB II
- **Basic income support in old age and in the event of reduced earning capacity** according to SGB XII
- **Assistance with living costs** according to SGB XII

Supplementary electricity payment:

Cannot be taken into account, as the energy costs are already included in the standard needs. Electricity deductions must be financed from current cash benefits.

However: In the case of a flat with electrically operated heating systems, the actual heating costs will be covered, insofar as they are reasonable.

If hot water is produced using electricity, there is a claim to **additional need**. For this, evidence or a notice from the landlord is required.

Responsibility for recipients of

- Claims according to SGB II: Job Centre
- Claims according to SGBX II: District Social Welfare Office

Supplementary payment for electricity:

Cannot be taken into account either.

An attempt should be made to arrange **instalment payments** with the energy supplier:

- As promptly as possible so that the claims do not lead to an electricity cut-off with the associated additional costs.
- The amount of instalments should take the debtor's ability to pay into account and also consider future increases in advance instalments.

Electricity debts/electricity cut-off:

- A payment of electricity debts as a **loan** can be checked if the electricity supplier threatens to stop supplying electricity or has already cut-off the connection and all other possibilities have already been exhausted (e.g. agreement on payment by instalments with the electricity provider).
- Affected persons must contact the Job Centre or the Social Welfare Office with the shut-off notice,

proof of the amount of debt and the current bank statements.

- Any assets that may have been set aside are to be used.

Responsibility for recipients of

- Claims according to SGB II: Job Centre
- Claims according to SGBX II: District Social Welfare Office

Recipients* of asylum seeker benefits according to AsylbLG

Electricity advance instalments and supplementary payments:

- Persons entitled to basic income according to §§ 3,3a AsylbLG: Electricity costs are not included in the standard needs. They shall be paid as appropriate.
- Persons entitled to analogue benefits according to § 2 AsylbLG: see regulations for recipients of benefits according to SGB XII.

Electricity debts

Payment possible as a loan.

Conditions as for recipients of other living benefits, see above.

The Office for Migration and Integration is responsible.

Persons who are not receiving current claims according to SGB II or WoGG

Supplementary payment for electricity:

An attempt should be made to arrange **instalment payments** with the energy supplier first:

- As promptly as possible so that the claims do not lead to an electricity cut-off with the associated additional costs.
- The amount of instalments should take the debtor's ability to pay into account and also consider future increases in advance instalments.

Electricity debts/electricity cut-off:

- A payment of electricity debts as a **loan** can be checked if the electricity supplier threatens to stop

supplying electricity or has already cut-off the connection

and all other possibilities have already been exhausted (e.g. agreement on payment by instalments with the electricity provider).

- Any assets that may have been set aside are to be mostly used.
- A main SGB XII application is required.

Responsibility for claims from heating power:

- For persons in work: Job Centre
- For persons who are of retirement age or incapacitated for work: District Social Welfare Office

Responsibility for claims from general electricity: District Social Welfare Office.

When is the energy provider allowed to turn off the electricity?

An electricity cut-off may be imposed if there is an arrears of at least two instalment payments, whereby the arrears must be at least 100 euros.

The cut-off must be reasonable. This is not the case if

- as a result of the interruption there is a concrete danger to life or limb of the persons affected thereby
- the customer demonstrates that there is a reasonable prospect that he will fulfil his obligations.

Moreover, the electricity supplier must

- threaten the cut-off 4 weeks in advance and offer an economically reasonable instalment payment at the latest now in order to avoid the cut-off
- give 8 working days' notice by letter of the enforcement of the cut-off
- give information on how a cut-off can be avoided without additional costs. This includes information on prepayment systems, local support services, information on energy advice services, references to a recognised debtor and consumer advice service and references to support options through the social welfare office or job centre.

Important: Because an electricity cut-off always results in **additional costs** it is essential that you

make contact with the electricity provider or the Job Centre or Social Welfare Office at an **early stage!**

Further information can be found at:
WWW.ENERGIE-HILFE.ORG

Template applications are also available here.

Save electricity

Caritas electricity savings check

Persons eligible are:

- Recipients of citizen's income, basic security, assistance for living costs or housing benefit
- Singles with a net income below €1180, households with 2 persons below €1630, households with 3 persons below €1870, etc.
- Students in receipt of a student grant
- Holders of the Singen bonus card

The electricity savings check includes:

- An explanation of the electricity and ancillary costs bill
- Installation of free LED lighting
- Identification of power guzzlers
- €100 towards the upgrade of old refrigerators to A+++ (Customers of Thüga Singen receive an additional 100 Euros).

Telephone: 07531 1200-404

E-mail: stromspar-check@caritas-kn.de

www.caritas-konstanz.de/angeboteundhilfen/hilfbeduerftigenhaltg/eben/stromsparcheck/

Energy saving tips:

Useful energy saving tips can also be found at:

www.thuega-energie.de/klima

To track down "power guzzlers" big and small, you can borrow electricity meters free of charge from Thüga Energie.

Important contact data:

Job Centre

District of Constance Job Centre
Singen Office, Maggistr. 7, 78224 Singen
Telephone: 07531 36336-0

Applications can be made at www.jobcenter-digital.

Appointments for submitting applications at the offices can be booked at:

<https://www.jobcenter-kn.de/>

District Social Welfare Office

Constance District Office - Social Welfare Office
Benediktinerplatz 1, 78467 Constance

Telephone: 07531 800-1611

E-mail: Sozialamt@LRAKN.de

Housing Benefit Authority

Municipality of Singen, Social Services
Julius-Bührer-Str. 2 (DAS 2), 78224 Singen

Telephone: 07731 85-543

E-mail: wohngeldbehoerde@singen.de

Office for Migration and Integration

Benediktinerplatz 1, 78467 Constance

Telephone: 07531 800-1160

E-mail: AMI-Leistungen@LRAKN.de

AWO Social Advisory Service

Heinrich-Weber-Platz 2, 78224 Singen

Telephone: 07731 9580-35

E-mail: arbeitslosenzentrum@awo-konstanz.de

AWO Social Advisory Service South

im Siedlerheim, Worblinger Str. 67, 78224 Singen

Telephone: 07731 9115399

E-mail: sozialberatung-sued@awo-konstanz.de

Caritas Social Service – CSD

Worblinger Str. 14, 78224 Singen

Telephone: 07731 96970-223

E-mail: hagel@caritas-singen-hegau.de

Singen Food Bank – "Tafel-Wegweiserin"

Heinrich-Weber-Platz 2, 78224 Singen

Telephone: 07731 183310

info@tafel-singen.de



Network *Singener Wegweiser*innen*

What should I do

if I can't pay my electricity costs?

SINGEN 
Soziale Leistungen

